



welcome to
Welwyn



Company Quality Manual

QM1

Quality Policy

“It is our mission to be the supplier of choice by understanding the needs of our customers and delivering products and services that meet their expectations.”

To achieve this policy we shall:

- Comply with the requirements of the quality management system and continually improve the effectiveness of this system.
- Establish and review quality objectives.
- Encourage employees to develop their knowledge and skills to provide the best possible service.
- Provide a safe and healthy work environment for employees, visitors and contractors.

We shall strive to provide the best because only by offering the best can we guarantee our future.

G Mycock

28th October 2008

Scope

This document outlines the Quality Management System of Welwyn Components Limited for the following scope of operations:

TT Electronics

Welwyn Components Limited (Bedlington, UK);

Complies with the requirement of **BS EN ISO 9001:2008** and IECQ QC001002-3 clause 2.3.3 for the following scope:

- The design and manufacture of custom-built hybrid integrated circuits and assemblies.
- The design and manufacture of discrete leaded and surface mount resistors.
- Procurement and supply of other types of passive components for electronic application

ABE Suzhou (China);

Complies with the requirement of BS EN ISO 9001:2000 for the following scope:

- *The manufacture of discrete leaded resistors, using wirewound, thin and thick film technologies (i.e this does not include design).*

The company currently does not undertake servicing nor have products classed as appearance items.

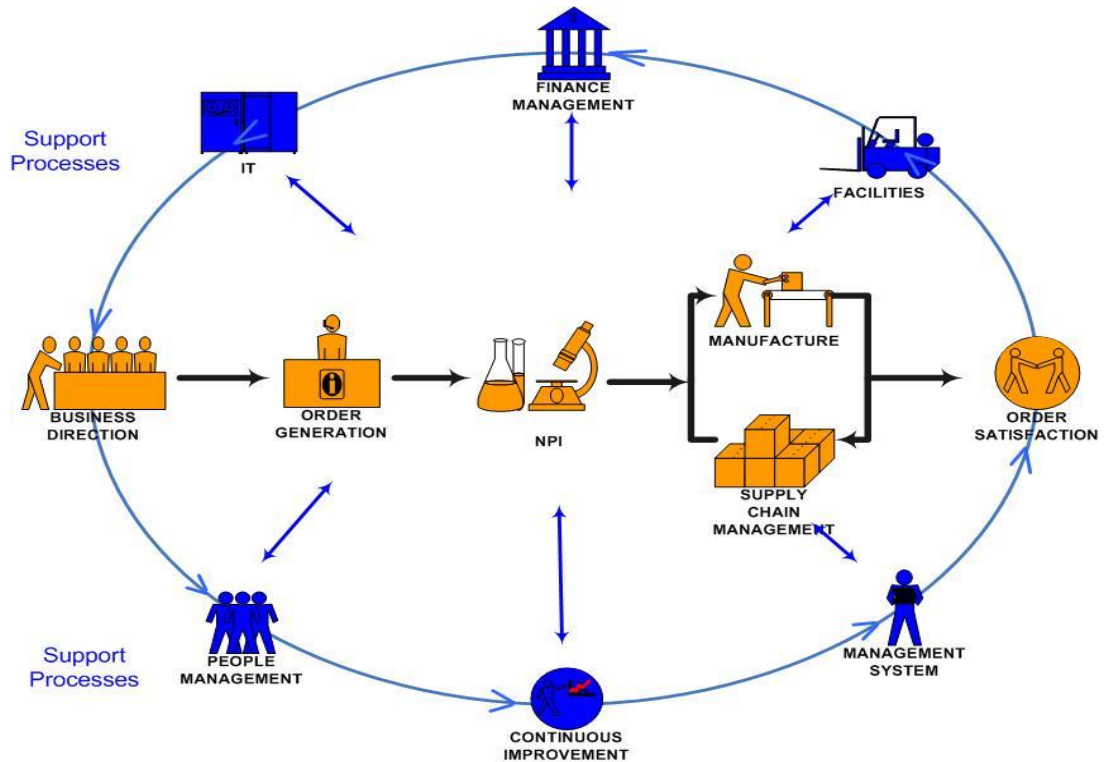
List of Reference Documents / Procedures

The procedures listed below have been identified as the key procedures within the business. This list is not exclusive. Other documents exist as part of our documentation system, see hard copy and electronic listing, with key ones highlighted within our Business Processes.

- OP600 Document Control
- OP610 Control of Non-Conforming Product
- OP620 Corrective & Preventive Action
- OP630 Control of Quality Records
- OP640 Internal Audit
- OP690 Management Review
- OP692 IECQ – CECC
- OP700 Training & Development
- OP810 Business Continuity Plan
- OP900 Product Realization
- OP1000 FMEA

Business Process

Welwyn Components



These processes have been identified as the key processes within the business. The business model shows how all these processes interact. Key performance indicators have been identified for each process. Welwyn Components shall monitor, measure and analyse each of these processes. Process maps and documentation are available to manage these key business processes.

ABE Suzhou

The business model below shows the key business processes of Welwyn Components and the interaction of the operations performed by ABE Suzhou.

